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# Ali Rajabzadeh Ghatari

## PEREERSONAL INFORMATION:

NAME: Ali Rajabzadeh Ghatari

Date of Birth: ۲۹ Sept ۱۹۷۳

Place of Birth: Andimeshk-Iran

Occupation: Faculty Member of Tarbiat Modares University



## **GENRAL INFORMATION**

## Address:

1) Department of Management, Faculty of Management and Economic, Tarbiat Modares University P.O.

Y) Iran Management and Productivity Study Center (IMPSC), No. 17, Hamid Alley, Saidi Str., Dr.

Lavasani Ave., Tehran, Iran. (P. O. Box ١٩٥٤٦).

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**E-mail:** alirajabzadeh@modares.ac.ir, ali<u>rajabzadeh@gmail.com</u>

#### **EDUCATIONAL RECORDS:**

<u>Degree</u>	<u>Institution</u>	Field of Study & Research	<u>Date</u>
B.Sc M.Sc. Ph.D.	Iran-Tehran-The University of T.M.U	Industrial Management Industrial Management Production Operation Management	1990 1997 77

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### **ACADEMIC EXPERIENCES:**

- ✓ Associate Prof, Tarbiat Modares University (TMU), Iran M.G.T Productivity study center, Y·۱۱-Continue.
- ✓ Assistant Professor, Tarbiat Modares University (TMU), Iran Management and Productivity Study Center. ۲۰۰۳-۲۰۱۱.
- ✓ Jahad Daneshgahi Institute(culture and science university), member of management group
- ✓ Member of Information Technology Management group, Faculty of Management and Economic, Tarbiat Modares University, ۲۰۰٤-Continue.
- ✓ Manager of Industrial Engineering and Productivity of IMPSC. From Y. V.
- ✓ Vice President of Iran Management and Productivity Study Center (MPSC) from March ۲۰۰۲-Continue.
- ✓ Member of Department of Industrial Management, Faculty of Management and Economic,

  TMU (from ۲.) ·-continue
- ✓ Member of Department of IT Management, Faculty of Management and Economic, TMU (from Υ···∘)
- ✓ Representative of Iran in APO (Asian Productivity Organization), Green Productivity Workshop, ۲۰۰۳.
- ✓ Referee of \hth Kharazmi International Award:in Iran
- ✓ Member of Scientific committee of Several Iranian National/Conferences and Congresses
- ✓ Member of Management Society of Iran
- ✓ Member of Research Council of IMPSC (Tarbiat Modares University, from Y··V)
- Scientific Comitee of first International Seminar on pharmacoeconomic and pharmacy management, June Y. 17.

#### **RESEARCH INTERESTS:**

- ✓ Operations and production management
- ✓ Operations Research, Multiple Criteria Decision Making, MADM
- Financial management

  Ali Rajabzadeh Ghatari, Phone: YYY9\Y۳0-V9, E-mail: AliRajabzadeh@gmail.com

- ✓ Green management and sustainable development
- ✓ Systems Design & Optimization
- ✓ Process Optimization and B.P.R
- ✓ Simulation and forecasting
- ✓ Artificial Intelligence and Expert System
- ✓ Statistical analysis

### **JOURNAL PAPERS (English)**

- ✓ Bahrammirzaee A., Rajabzadeh Ghatari A., Ahmadi P. and K.madani (۲۰۱۱). Hybrid Credit

  Ranking Intelligent System Using Expert System and Artificial Neural Networks, Applied

  Intelligence, ۳٤, ۲۸-٤٦
- ✓ Danaeefard H., Rajabzadeh Ghatari A. and Salari, A.M.(ヾ・・・)., Beyond Knowledge and managerial experience: Analysis of The Elements Which from Managerial Wisdom from IRI Police Managers' View, Police Management Studies Qurterly, Vole, Nor, pprqv-٤١٨
- ✓ Danaeefard H., Rajabzadeh Ghatari A. and Hassiri A. (ヾ・・・).,Organizational Trust In Public Sector: Explaining The Role Of managers' Managerial Competency, European Journal of Economics Finance and Administrative Sciences,issue ヾo,pp ヾ٩-٤٣
- Danaeefard H., Rajabzadeh Ghatari A. and Hassiri, A. (۲۰۱۰).,Employees Morale In Public Sector: Is Organizational Trust an Important Factor?, European Journal of Science Reaserch,vof7,Nof,pp TVA-T9.
- ✓ Mashayekhi A. N., Toloie Eshalaghy A., Rajabzadeh Ghatari A., Razavian, M., (۲۰۱۱)

  Determination Constructs Validity of an agile organization model by using factor analysis,

  International Journal of Industrial Engineering, V(15), pp Vo-A9.
- Mehralian G., Rajabzadeh Ghatari A., Sadeh M.R., Rasekh H.R., (\*\*)\*, Intellectual capital and corporate, performance in Iranian pharmaceutical industry, vol ()\*, Journal of Intellectual Capital, No), pp )\*\*\(^10^\)
- Mehralian G., Rajabzadeh Ghatari A.,morakabzti H.,Vatanpour H., Y. Y., Developing a Suitable Model for Supplier Selection Based on Supply Chain Risks: An Empirical Study from

Iranian Pharmaceutical Companies, Iranian Journal of Pharmaceutical research, ۱۱ (۱): ۲۰۹-

- Rajabzadeh Ghatari A., Anvari Rostami a. and Hosseini A. (۲۰۰۸), Designing generic model outsourcing process in public sector :evidences of Iran, Management Decision. No. £, ppoti-
- Rajabzadeh Ghatari A. (۲۰۰٦), Designing Conceptual Model of Green Productivity in Presented in Energy ,Environment, Ecosystems, Sustainable Development (EEESD ٦), Wseas Transactions on Environment and Development, No. ٥, pp ٦٧٧-٦٨٤
- ✓ Tooloi Eshlaghi A., Rajabzadeh Ghatari A., Nikoomaram H., Zandhessami. H(ヾ・・٩), Process based agile supply chain model according to BPR and IDEF r. concepts; Journal of Contemporary Engineering Sciences, Vol r, No (r), pp (۱۱۷-۱۳۸).
- ✓ Tooloi Eshlaghi A.,Mashayekhi A.N.,Rajabzadeh Ghatari A.,majid Razavi (۲・・۹), Applying path analysis method in defining effective factors in organization agility, Journal of Production Research,no¹o, ppYo¹-Y¬V.

### **JOURNAL PAPERS (Persian)**

- ✓ Azar A. and Rajabzadeh Ghatari A.(١٩٩٩), Combining Evaluation of forecasting Model in Stock exchange, Journal of Modares, Vol ۱۲. P.P. ٤٠-٥٢.
- ✓ Azar A. and Rajabzadeh Ghatari A.(ヾ・・ャ), Designing Intelligence Combining forecasting Model in Oil industry, The Economic Research, ヾ・・ャ, Vol(¹٤), P.P: ¹・・-¹°ヾ
- ✓ DanaeeFard H.,Rajabzadeh Ghatari A.& Darvishi A.(Υ··٩),The explanation of Islamic-Ethical competency and the culture of servant in increasing public responsibilities in public hospital, medical history and ethic journal, No (ξ), pp (ハνξ)
- ✓ Danaee Fard, H., Rajabzadeh Ghatari A., Asad H.(Υ··Λ), Increasing inter-organization trust in public sector the study of managerial competing roles of managers, No ٤, pp •٩-٩٠
- ✓ Khaef Elahi, Rajabzadeh Ghatari A., A., Lajevardi A.(ヾ・・・),Developing Human Resources
  Development Model with approach & New technologies, No (°), pp (¹-¹°).

- ✓ Rajabzadeh Ghatari A., G.H. Khorshidi and A. Qolipour(ヾ・・¬),An Analysis Of the Role Of Money and Capital Market in Financing Costs Of Companies, The Economic Reaserch, Vol.¬,No.¬.PP. ¬¬¬¬¬.
- Elahi, S, A. Azar and Rajabzadeh Ghatari A.(Υ···ξ), Designing Managers Organization
   Experiences Model and Explanation its Basic Elements, Daneshvar Raftar Scientific-Research
   Journal of Shahed University, Vol(۱۲), PP: ٦٥-٨٠.
- ✓ Moshabaki, A. and Rajabzadeh Ghatari A.(۲۰۰۱), Designing Decision Making Techniques For Selecting TQM Plans, Management & Development, Vol(1.).
- ✓ Rajabzadeh Ghatari A.and Elahi S., Designing Career Path Model With Using Expert System algorithm, Daneshvar Raftar Scientific-Research Journal of Shahed University, Vol 1°, PP (°°-1∧).
- ✓ Rezazadeh J., Rajabzadeh Ghatari A.,and Davani, D.(ヾ・・^), The Iranian Accounting and Auditing Review (Scientific-Investigational), Investigating the Supervisory Factors Contributing to the Auditors Job Satisfaction and Their Intentions to Remain in the Firm,No¹°, PP.¹٩-٣٦
- ✓ Elahi, S. and Rajabzadeh Ghatari A.(Υ···ξ), Study of Knowledge Engineering in Expert Systems, Management &Development, No. ۱Υ
- ✓ Rajabzadeh Ghatari A., Bahrammirzaee A., Ahmadi P., "Fuzzy hybrid credit ranking system for banking customers", Iranian journal of trading research, No ◦, pp: ١٥٩-٢٠١, ٢٠١٠.
- Rajabzadeh, A., H. Khodadad Hosseini and K. Parvisian (Υ···ο), Designing Personnel evaluation system in Banking system Daneshvar Raftar Scientific-Research Journal of Shahed University, Vol(Υ·), PP (٤٧-٦٤).
- ✓ Rajabzadeh, A, A.Khadivar and A. Kazemi (Y··V), The effects of Supply Chain Approach on Quality Improving Quality Of Services to Customers and Identifying Majour Factors, Iranian Journal Of Trade Studies(IJTS),pp. ¹^o-¹Y¹°
- Azar A., A. Rajabzadeh, R. Farahi (۲۰۰۷), Comparative Study Of Crisp Mathematical Model and Fuzzy in Production Planking, Case Study, Shiraz Oil Refinery Company, Modares research Journal.No.07,pp ۳۳-00

- ✓ Azar A., A. Rajabzadeh, B. Nahavanian (۲۰۰۷), Planning and Improvement Quality Functions

  Deployment With Using FANP and Goal Programming, Modares Journal.no.◦٩,pp٣٧-٦٩
- Rajabzadeh Ghatari A., Alizadeh A.(۲۰۰٦), Formulating Basic Factors of Team-Work in Banking system, Management & Development, No ((r)), PP (r)-(r).
- ✓ Rajabzadeh A., Alizadeh A.(Y・・^), Designing the model of Team work For Agricultural Bank,

  Daneshvar Raftar Scientific-Research Journal of Shahed University, accepted
- Danaeefard H., Rajabzadeh Ghatari A and Khalili G.N.. (۲۰۱۰)., A Review on Effective Factors on Iranian goods Which Export to Afghanistan, Management Reaserch, vo<sup>r</sup>, No<sup>A</sup>, pp
- Tooloi Eshlaghi A., Rajabzadeh Ghatari A., Nikoomaram H., Zandhessami. H (۲۰۰۹)

  Developing the Agile Supply Chain Management Model in Aerospace industry; Journal of Basirat, Vol ۱°, No (۱٤٣), pp (٥٣-٨٢).

### **CONFERENCES PAPER:**

- ✓ Rezazadeh J. Rajabzadeh Ghatari A., and Davani, D.(Υ··), Investigating the Supervisory Factors Contributing to the Auditors Job Satisfaction and Their Intentions to Remain in the Firm, Bangkok, Thailand
- ✓ Harsini H. and Rajabzadeh Ghatari A.(Y···o), The role of IT Strategic for Attaining Competitive Advantage and World Class Production, Presented in International Management conference.
- Shahai, B, Rajabzadeh Ghatari A.(۲۰۰٦), agile evaluation model in public organization with the information technology affects on agile organization. Presented in ICTM conference, Tehran-Iran.
- Rajabzadeh Ghatari A.and Shahai B.(۲۰۰۰), Data Mining and its Role in Business Process

  Reengineering, Presented in International Management conference, Tehran, Iran

- Rostami B. and Rajabzadeh Ghatari A.(۲۰۰۰), Designing and Implement Electronic Government in North Khorasan province, Presented in international management conference, Tehran-Iran.
- Rajabzadeh Ghatari A. and Nadaf M.(۲۰۰٦), Designing Knowledge Management Pattern in Procurements Management in NIOC, Presented in Industrial Engineering Conference in Khuzestan Province.
- ✓ Rajabzadeh Ghatari A. (ヾ・・゙), Designing Conceptual Model of Green Productivity in Presented in Energy, Environment, Ecosystems, Sustainable Development (EEESD・゙¹), Presented in Athens, Greece.
- ✓ Khadivar A., Rajabzadeh Ghatari A., Khani M. and jallali S.M. (Y··V), A conceptual model for knowledge flow in supply chain, presented in Bangkok.
- ✓ Taheri, M and Rajabzadeh Ghatari A. (ヾ・・ヾ), The Role Of AI in Information Technology, presented in Tehran, Iran, International conference Of Management
- ✓ Taheri, A Rajabzadeh Ghatari A.(ヾ・・ヾ), Rendering Software of Information system For Sipa Logistic Suggestion System, Presented in Information System and Supply Chain Management Conference, Tehran, Iran
- ✓ Rajabzadeh Ghatari A. and B.Shahaii (۲۰۰٦), Capabilities and Dimension Of agility Of Public Organization with Information Technology Approach, presented in The First National Conference On Industrial Management, Tehran, Iran.
- ✓ Rajabzadeh Ghatari A., Hosseini A. and A.A. Khaef Elahi (ヾ・・・),Developing Generic Team Work Model with path Analysis: Evidences from Banking System, Conference of Advances in Business-Related Research, Olbia, Italy
- Rajabzadeh Ghatari A., Hosseini A. and Khaef Elahi A.(()), Developing Generic Team Work Model with path Analysis: Evidences from Banking System, Conference of Advances in Business-Related Research, Olbia, Italy
- ✓ Rajabzadeh Ghatari A. ,Hosseini A., Khodad Hosseini S.H., and Khaef -Elahi A.(ヾ・・・),Developing Green Policy Making Methodology by Designing Green Conceptual Model in Gas industry ,Conference of Advances in Business-Related Research, Olbia, Italy

- ✓ Rajabzadeh Ghatari A., Hadizadeh,M. and M. Qareh valilo (۲۰۱۰), Electronic Training Efficient Tools in Rural Development, The Second Conference ICT Services.
- ✓ Khodadad Hosseini S.H., Azar A. and A. Rajabzadeh Ghatari and Arash Bahrammirzaee,

  Developing Combined Forecasting Models in Oil Industry A Case Study in OPEC Oil

  Demand ,oct (1), France Paris

## **Keynote Speaker**

- ✓ key note speaker, lecturer of Business Process Reengineering Conference, Tehran, Iran
- ✓ Key note speaker, lecturer of industrial Management Conference, Tehran, Iran

#### RESEARCH PROJECTS

- ✓ Research Project Manager, Designing model of productivity cycle industry and mining Bank of Iran, ۲・۱۱
- ✓ Research Project Manager ,Designing the training needs assessment of Iran Air organization, Y·۱۲
- ✓ Designing growth indexes factors for SMEs in Tehran, Iran: Analysis of o industries: project manager, ۲۰۱۱
- ✓ Designing marketing consultancy clinic for SME's in Tehran, Iran, Y·۱۱
- ✓ Research Project Manager, Redesigning maintenance system Of NIOC, ۲۰۰۸
- ✓ Research Project Manager, Study of Readiness of Ahwaz pipeline Company For Implementing Business Process Reengineering, ۲..٩.
- ✓ Research Project Manager, Business Process Reengineering of Development System Of NIOC
  , Y . . . A
- ✓ Research Project Manager: Designing of Teamwork Planning for Agricultural Bank of Iran,
  Y...o.
- Research Project Manager: Personnel evaluation system for Tejarat Bank of Iran, Y...o.
- Research Project Manager: Human Resources Planning in Exhibition International Organization: ۲۰۰۳.

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- ✓ Research Project Manager: Designing Productivity Cycle System in Tehran Road and Transportation Organization, ۲۰۰۰.
- ✓ Research Project Manager: Designing Productivity Cycle System in Tehran Cooperative organization, ۲۰۰۰.
- ✓ Research Project Manager: Designing Productivity Cycle System in Tehran Cooperative organization, ۲۰۰۰.
- Research Project Manager: Designing Productivity Cycle System in Etka Organization of Iran,
   Y · · A.
- Research Project Manager, Simulating cash flow System in industrial and mineral bank of Iran, Y...A.
- ✓ Research group Manager, the investigating the communication among Small Industries

  Organization and SMEs Associations, Y···Y
- ✓ Research Project Manager: the study of Financing Methods in Iran Industry and Mineral Sector, Industry and Mineral I Ministry, ۲۰۰۰.
- ✓ Research Project Manager, Designing Business Process Monitoring System in Raja Organization (Passengers Rail transportation Of Iran Organization), ۲۰۰٤.
- ✓ Research Project Manager, Business Process Reengineering in Business Research and Studies Institute, <sup>↑</sup>·· <sup>↓</sup>.
- ✓ Research group Manager, Designing structure and process of Khuzestan Electricity Company,
  Y..٣.
- ✓ Research group Manager, Designing Missions of Organization of Industrial and Scientific
   Researches Of Iran, Y···○
- ✓ Research group Manager, Designing of Human Resources Model, Tavernier Organization (Affiliated to Power Ministry), Tehran, Iran. Y···∘
- Research group Manager, Designing Performance Appraisal System of Tehran Planning and Management Organizations, Y...o.
- Research colleagues, Documenting of managerial experiences model in management planning organization, Y...Y.

- Research colleague, designing the Centers of Technologies Consultant for Small and medium organization of Iran, Y...
- ✓ Research Project Manager, The Study of Personnel Motivation System in Banking System (Refah bank of Iran), 1999.
- ✓ Research Project Manager, Designing Job Career Planning and Personnel Evaluation System of Banking system For Refah Bank of Iran, Υ····.
- ✓ Research colleague, designing a Bank Structure of Refah Bank of Iran, 1999.
- ✓ Research colleague, Designing of Banking Communication System, 1999.
- ✓ Research colleague, Designing Incubator Centers for Iran SME organization, ۲۰۰۱.
- Research colleague, Designing Personnel Training system of Banking System of Refah Bank,
- ✓ Research colleague, Designing Apprentice for IME organization, ۲۰۰۱.

### **PUBLICATIONS: BOOKS (In Persian)**

- ✓ Adel Azar, and Ali Rajabzadeh, Applied Decision Making, Danesh, ۲....(in Persian)
- ✓ Shaaban Elahi, and Ali Rajabzadeh, Expert System, commerce printing and publishing, ۲۰۰۲.
  .(in Persian)
- ✓ Ali Rajabzadeh, and others Appliced statistics, ۲۰۰٤. .(in Persian)
- ✓ Ali Rajabzadeh, protection and safety system, ۲۰۰7. .(in Persian)

### RESEARCH STUDENTS SUPERVISED

- )) Supervisory of following Master Thesis:
  - ✓ Mohsen Ashtiyani (۲۰۰۷),Rendering Quality Management Pattern in Banking System IT

    Projects With Considering PMBOK Standard, Tarbiat Modares University
  - ✓ Alireza Hadadi (۲۰۰۷) Desining Supply Chain Model For Drug making Companies, Imam Sadegh University.
  - ✓ Arash BahramMirzaee (ヾ・・∨), Designing Hybrid Analytical Model for Banking Industry With Using Artificial Intelligence Algorithm: Case Study Credit Rating, Tarbiat Modares University.

- ✓ Beitolahe Rezaii (Y···V)The Study Of Factors Affected on Automobile rubbery, Tarbiat Modares University
- ✓ Alireza Seyednejad (۲۰۰۷), Designing Group Work System in Ahwaz Electricity Company, management research and education institute
- ✓ Alireza Ghanadan (۲۰۰۰)Designing Knowledge system Model for Supporting Strategic Decisions, Tarbiat Modares University.
- ✓ Hamideh Shekari (۲۰۰۰)Recognition, Formulating and Priority Making of Green Supply
  Chain Management With MADM Approach, Tarbiat Modares University.
- ✓ Mehdi Homayonfar (۲۰۰۰),designing diagnosis model of Successful Projects For Petrochemical Projects, Tarbiat Modares University.
- ✓ Ali Hamzehpour (۲۰۰۰), Designing Green Productivity System for Road and Transportation Ministry, Tarbiat Modares University.
- ✓ Jaafar Farhanazar(Y···°), Designing Crimes Control System for Police in Iran, Tarbiat Modares University.
- ✓ Abdolhamid Esfadiyarpot(Υ··•ξ), Designing Work Office Ergonomic for NIOC (National Iranian Oil south Company, Research and Sciences Azad University.
- ✓ Mansour Nadaf (۲・・ξ), Determining Affective Factors on Knowledge Management System of NIOSC (National Iranian Oil south Company), Research and Sciences Azad University.
- ✓ Ali Asghari (۲۰۰٤), Designing Performance Appraisal System of Telecom Company (Affiliated to NIOSC), Research and Sciences Azad University.
- ✓ Abdolazim Kazemi, Study Of affects of SCM on Quality and Time of Procurements in NIOSC ((National Iranian Oil south Company), Research and Sciences Azad University.
- Hamon Sharifi (Υ··Υ), Determining Basic factors affected on Value Engineering in Publishing
   Industry, Azad Ghazvin University.
- ✓ Mahrokh Araghzadeh(ヾ・・^), Determine the Algorithm of Employee Career Path In Banking System (Agricultural Banking System Of Iran).
- ✓ Naser Barkhordar (Y··^), Designing the Cost Evaluating Model for Automobile Firms ,Imam Sadegh University.

- ✓ Sajadpour (Y··V), Designing Foresight Algorithm for Nanotechnology sciences in Iran, Imam Sadegh University.
- ✓ Seyed Sadegh Bahreini (۲۰۰۷), designing Business Process Reengineering for Educational Systems, Imam Sadegh University.
- ✓ Amirreza Mahmoudi(Y・・・^A), Determining Basic Factors of Group Work based on QCC Approach in Banking System, Tarbiat Modares University.
- ✓ Forogh Falah, Designing Human Resources Planning System in National Bank Of Iran, payame nour University.
- ✓ Amirali Arojalizadeh, formulating Business process Reengineering Model for Banking System(case stydy: Natinal Bank Of Iran), Islamic Azad University.
- ✓ And also supervising of at least ۲. other dissertation in different management fields
- Y) Advisory of at least Y... Master and Ph.D Thesis in Financial management, in Accounting, operation and production research and business management.
- r) Referee of more than \... Master and Ph.D thesis indifferent universities in Iran

### **COURSES TAUGHT:**

### Courses Taught at

- ✓ Tarbiat Modarres University (TMU): technical and manament faculty Tehran: Iran
- ✓ Tehran University: management faculty, Tehran, Iran
- ✓ Imam Sadeg University: Management faculty, Tehran, Iran
- ✓ Gilan University: Management faculty, Gilan, Iran
- ✓ Culture and science University: management faculty, Tehran, Iran
- ✓ Shahid Beheshti University; Pharmaceutical university, Tehran, Iran
- 1) **Undergraduate**: Production Management, Procurement Management, , Project Management, Economic Analysis of Industrial Projects, Work Study, Maintenance
- Y) Post-graduate and Ph.D: Advance Topics in Production Management, Advance Operations Research, Applied Statistics, Simulation, Technology Management, Economic Engineering, Decision making..

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## **Seminar and workshops:**

- ✓ At least '·· workshops in productivity(financial, labor, physical) in different organization
- ✓ At least \*\* workshops in decision making
- ✓ Several workshops in team work management
- ✓ Several workshop in technology management
- ✓ Several workshop in knowledge management
- ✓ Several workshop in strategic management
- ✓ A workshop in cost management

#### **Activities as Editor and Referee In:**

## 1) Management knowledge (Tehran Uni.)

- ✓ Daneshvar (Shahed Uni.)
- ✓ Humanities Modarres (Tarbiat Modarres University)
- ✓ Financial Research (Tehran Uni.)
- ✓ Management Studies (Allameh Tabatabaee Uni.)
- ✓ Management & Development (Inistute of Management Research and Education)
- ✓ Research and Planning in Higher Education (Ministry of Sciences, Research and Technology)
- ✓ International Journal of Engineering (Science and Industry Uni.)
- ✓ Management and Economics (Azad Uni.)
- ✓ Statistical thought (Ministry of Science, Research and Technology)
- ✓ Engineering Modarres (TMU Uni.)
- ✓ Controller (Armed Forces of I.R.I)
- ✓ Iranian Journal of Trade Studies (Institute for Trade Studies and Research-Trade Ministry)

#### Refrences:

- 1-Adel Azar; Prof. of Operation Management; Tarbiat Modares University
- Y-Ali Aaghar Anvari Rostami, Prof. of Operation Management; Tarbiat Modares University